



**State of Tennessee**  
**How to Report a Workers' Compensation Claim**

**When an Accident Occurs: DIAL: 866-245-8588**  
**Live Assistance 24/7**

<p style="text-align: center;"><b>If you are an <i>Injured Worker</i>, SELECT 1 to speak to a Registered Nurse</b></p>	<p style="text-align: center;"><b>If you are a <i>Supervisor or Manager</i>, SELECT 2 to report the injury of an employee</b></p>
<p><b>Benefits:</b></p> <ol style="list-style-type: none"> <li>1. Connect injured worker with appropriate care</li> <li>2. Specialized in occupational injuries</li> <li>3. First aid advice with follow-up call</li> <li>4. Focus on access and early intervention</li> <li>5. Treatment Authorization via Provider Channeling with follow-up call</li> <li>6. Comprehensive Incident Gathering</li> </ol>	<p><b>Benefits:</b></p> <ol style="list-style-type: none"> <li>1. Completely integrated approach</li> <li>2. Both sides of incident captured to ensure accurate reporting</li> <li>3. Outbound calling if supervisor has not completed report with treatment within 24 hours.</li> <li>4. Automated completion of First Report of Injury (Form C-20)</li> <li>5. Central Distribution of Form C-20</li> <li>6. Mobile Reporting Capabilities for field personnel</li> </ol>



State of Tennessee  
Workers' Compensation  
Program



**Workplace Injury & First Notice of Loss  
Call Center**

**866-245-8588**

**Employee and Supervisor select option 1  
to speak to a nurse for immediate care.**

**Select option 2 for First Notice of Loss reporting.**

**Registered Nurses | Immediate Care | Bilingual Nurses Available**

At any time, you and your supervisor can call and speak with a registered nurse to evaluate the nature of your workplace incident and determine immediate care. All nurses specialize in occupational injuries and will ensure you get the care you need.

**Call 911 for Medical Emergencies**

**CORVEL**



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